



**Your Septic & Sewer**  
**Questions Answered**  
**INSTANTLY at**  
**www.SewerStatus.com**

To inquire if home is on sewer/water, or to find out if sewer/water is available:

**Clay County:**

Call Clay County Utility Authority (<https://www.clayutility.org>) at 904-272-5999 (please note that Eagle Harbor does not have their own sewer/water, they are part of Clay County Utility Authority).

**Duval County** (except Jacksonville Beach and Neptune Beach), parts of St. John County (Fruit Cove/St Johns), and parts of Nassau County (including Yulee, Hilliard, and Bryceville):

Call JEA Customer Care Center (<https://jea.com/ContactUs.aspx>) at 904-665-6000; they will also give you the past year's electric consumption if requested. For commercial properties, call 904-665-6520. To determine if sewer connection is available as part of the Septic Tank Phase Out ([https://www.jea.com/construction/septic\\_tank.aspx](https://www.jea.com/construction/septic_tank.aspx)), call Project Outreach at 904-665-7500 or email [projectoutreach@jea.com](mailto:projectoutreach@jea.com)

>> **Beaches** (includes Jacksonville Beach, Neptune Beach, Ponte Vedra, and Palm Valley):

Call Beaches Energy Services (<http://www.beachesenergy.com>) at 904-247-6241.

**St. Johns County** (with the exception of the City of St. Augustine, Ponte Vedra and Palm Valley):

Call the St. Johns County Utility Department (<http://co.st-johns.fl.us/Utilities>) at 904-209-2700 (office is usually open M-F 7:30pm -4:30pm, closed for lunch from 1-2pm ). Or, you can email [utilbill@sjcfl.us](mailto:utilbill@sjcfl.us)

Note that parts of St. Johns County (Fruit Cove/St Johns) are served by JEA, and Ponte Vedra and Palm Valley are served by Beaches Energy Utility. See above.

**City of St. Augustine:**

Call the City of St. Augustine Public Works ([http://www.staugustinegovernment.com/your\\_government/admin-public-works.cfm](http://www.staugustinegovernment.com/your_government/admin-public-works.cfm)) at 904-825-1037 (office is open M-F 8am-5pm) or visit the office in person at City Hall, 75 King St. (4th Floor, Elevator "B") to obtain a special form called a *Request for Letter of Availability*. Please note that Public Works will not release information over the phone or in person.

**Nassau County** (except City of Fernandina Beach and Yulee, Hilliard, and Bryceville):

To inquire if home is on sewer/water, or to find out if sewer/water is available, call the Nassau-Amelia Utilities (which only serves the southern end of Amelia Island - <http://www.nassaucountyfl.com/index.aspx?nid=236>) at 904-491-7373, no email available. Note that parts of Nassau County are served by JEA, see Duval County above (including Yulee, Bryceville, and Hilliard).

**City of Fernandina Beach:**

To inquire if the home is on sewer/water and/or if sewer/water is available, call the City of Fernandina Beach Utility Department (<http://www.fbfl.us/index.aspx?NID=114>) at 904-310-3400 option 1.

*(This information current as of October 2017)*

*Get latest updates at <http://www.gohomepro.com/septic>*